

WELCOME TO

# THIRDEYE

I N F R A S E R V I C E S P V T L T D



[WWW.THIRDEYEINFRA SERVICES.COM](http://WWW.THIRDEYEINFRA SERVICES.COM)

We **THIRDEYE INFRASERVICES** is a risk management enterprise including other facility management. The Group has pan India presence (North, East, West & South) with 21 branches to cater multi location service support. The Group command office is situated at Delhi. All our offices cater highly efficient and proven Security and Facility Management services through competent, experienced, qualified in-house team. Our team thrives

at providing innovative and strategic business solutions and specialized services customized to minimize loss and improve productivity.

We believe that a well conceived,

Continue.....

**About Us**



planned, organized, coordinated and implemented contract would go a long way in providing efficient security services and FMS services to our clients and provide them complete customer satisfaction by way of quality personnel, uninterrupted services, commitment to training and development and a high degree of professionalism. We are backed up by a 24\*7 monitoring station with the capability of responding in reachable time to any form of security incident which impacts client's premi Personnel or assets. It is managed by professionals with unmatched skills and multi faceted talent and expertise.



## About Us

## Our Vision

To be the most respected Security and facility management services organisation that delivers the best value for money.

## Our Mission

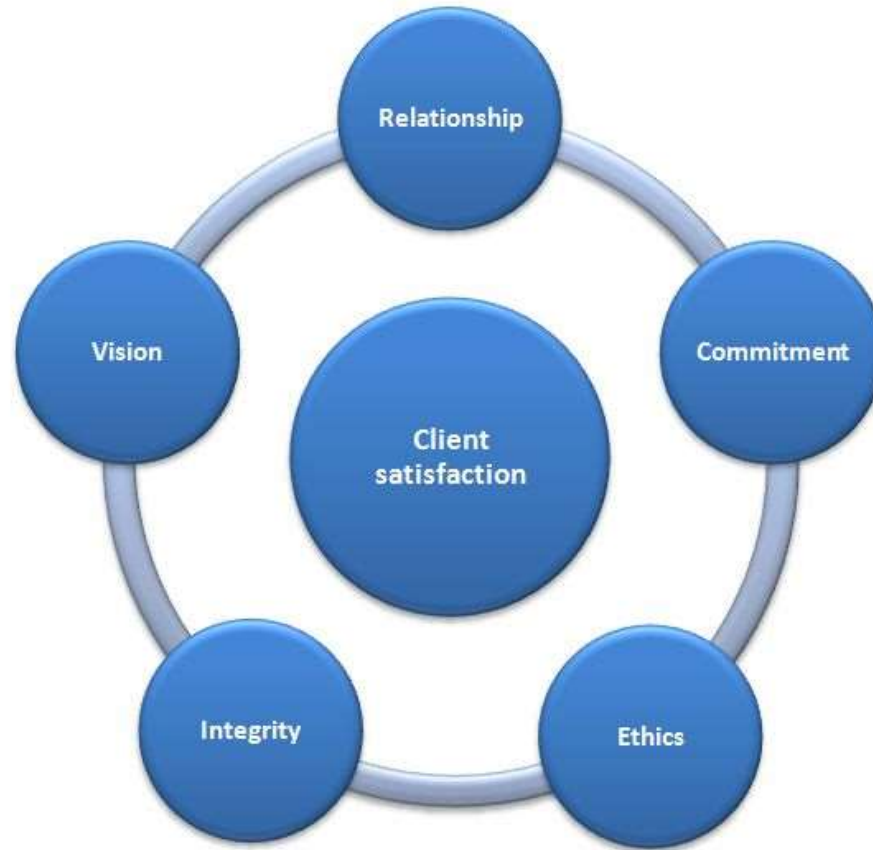
We believe that a well conceived, planned, organized, coordinated and implemented contract would go a long way in providing efficient security services and FMS services to our clients and provide them complete customer satisfaction by way of quality personnel, uninterrupted services, commitment to training and development and a high degree of professionalism.

## Our Goal

Our Goal is to providing trained resources for various services mainly in the field of Security and Facility Management supported by highly experienced seasoned professionals having rich exposure in the respective arena of operation.

# **Our Vision, Mission & Goal**





**Our Values Leads The Client Satisfaction**

**Our Values**

**THIRDEYE INFRASERVICES PVT. LTD.**

# SECURITY SERVICES

## PHYSICAL SECURITY

1

- Manned Guarding
- Access and Admission Control
- Mobile Patrols
- Emergency Response
- Keys & Card Mgmt
- Visitor Escorting

## SURVEILLANCE

2

- Monitoring (CCTV)
- Alarm Response
- Store Detectives

## TECHNICAL INSTALLATIONS

3

- Fire & Gas Detection
- Burglary Detection
- CCTV
- Alarm Systems
- Access Control Systems
- Car Park Mgmt

## WORKPLACE EMERGENCY MANAGEMENT

4

- First Aid Services and Communication
- Emergency Evacuation
- Notifications Mgmt
- Emergency Initial Response Mgmt
- Workplace Safety Management

## CONSULTING SERVICES

5

- Security Analysis and Audit
- Specification Services
- Security Training
- Business Continuity Planning

# Our Services

THIRDEYE INFRA SERVICES PVT. LTD.



# Our Services



# **Our Services Payroll & Outsourcing**



- ❖ Investigation
- ❖ Brand Protection
- ❖ Mystery Shopping
- ❖ Logistics Support
- ❖ Cash Management
- ❖ Background Checks
- ❖ Electronic Security System
- ❖ Pre And Post Employment Screening



## **Others Services**

- ❖ Offices
- ❖ Banking
- ❖ Telecom
- ❖ Logistics
- ❖ Hospitality
- ❖ Companies
- ❖ Automobile
- ❖ Construction
- ❖ Manufacturing
- ❖ Travel & Tourism
- ❖ Amusement Park

- ❖ Malls & Multiplexes
- ❖ Corporates & IT Park
- ❖ Events & Entertainment
- ❖ Residence and Apartments
- ❖ Government Buddies



## Sectors We Cover

## Compliances

- ❖ As a company we are PSARA equipped and hold all licenses to work, and 100% statute compliant follower.
- ❖ Our books are always open for audit.

## Value Added Services

- ❖ Customized MIS report
- ❖ We send city monitoring report along with crises and security alerts updates to all our clients.
- ❖ Regular training to employee on fire awareness and evacuation procedures.

## Why Choose Us?



## Why Us

- ❖ **Quality management policies, procedure and control**
- ❖ **Group support in terms of technology, investigation event handling.....**
- ❖ **Have in house trainer for on-going trainings**
- ❖ **Patrolling officer Visit the site at least 5 times in a week**
- ❖ **High standard of recruitment procedures**
- ❖ **24hr Control room with QRT Response Team**
- ❖ **Quality of Manpower**
- ❖ **Ownerships and accountability of our commitments.**

## **Why Us**

## **Why Choose Us?**



# Recruitment Process

**THIRDEYE comprehensive and time proven seven-step screening and hiring process ensures the client facilities have competent, will trained, and reliable security guards.**

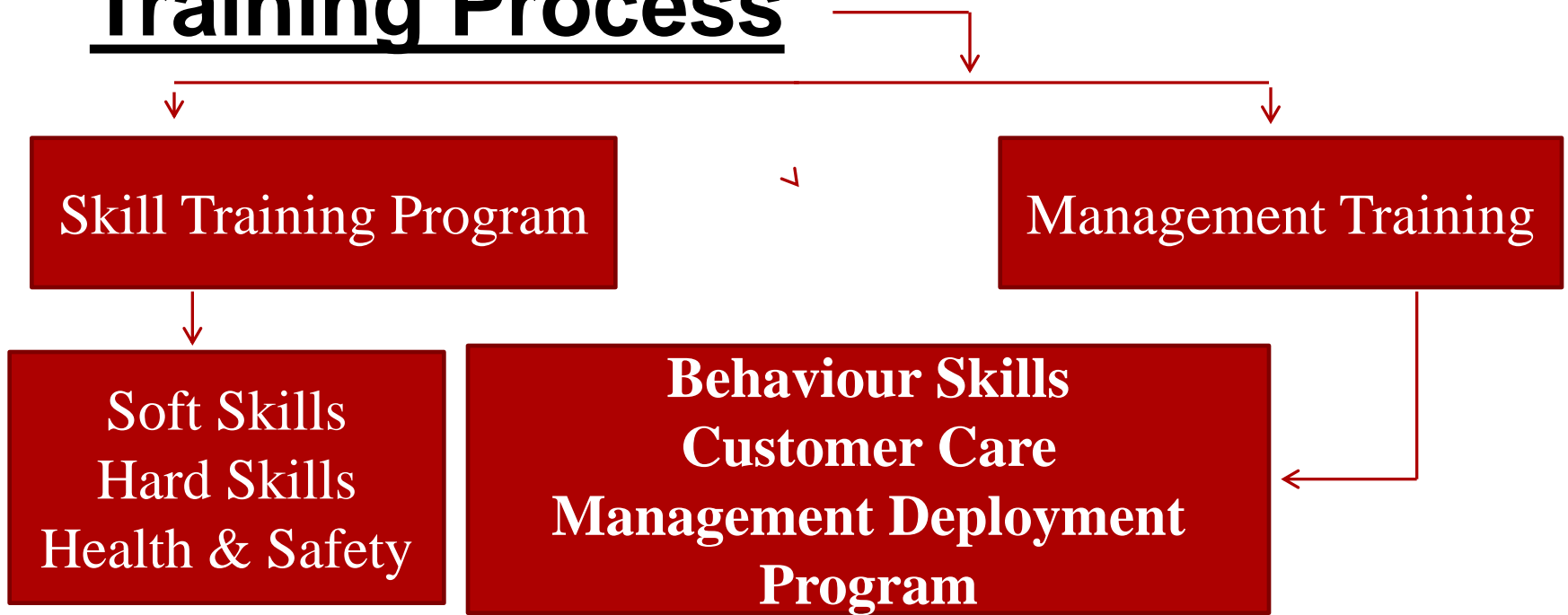
**The Seven step screening and hiring process includes..**

- 1. Health and physical assessment**
- 2. Review resume and application**
- 3. Test the written and oral level of Hindi and English language including regional language.**
- 4. Conduct written examination to know the basics of security.**
- 5. Then conduct interview to evaluate verbal communication skills and their confidence.**
- 6. Verify the all contract qualification criteria are met**
- 7. Conduct police background check, proof of employment (Also cross verification with his previous employer) background verification of residence.**

## **Our USP**



# Training Process



- We have government certified training partners.
- Equipped with state of art training facilities & core expertise training programme.

## **Our USP**



# Value Proposition

- Adequate bench strength to support on-ground operations.
- Deliver consistent & high quality of services in line with the client brand value.
- Responsive and aligned to needs of client and customer
- Cost effective solution with maximum operational efficiency
- Maintain high standards of environment health & safety
- Mitigate risks related to regulatory, statutory and legal compliances
- Standardisation of processes, service delivery and documentation
- Effective reports and returns for facilitating
- Executive level decision making.

## **Our USP**



# Our Commitment

- Non-unionized environment which ensures smooth functioning
- Answerability through consistent MIS reports for knowledge sharing
- 100% adherence to statutory compliance
- Timely salary ( **7<sup>th</sup> of Every month** ) disbursement to employees on their A/C.
- Quarterly Risk & Productivity management audits
- Time to time employee management training
- Legal liability cover
- Group personal insurance and mediclaim to employees across the board

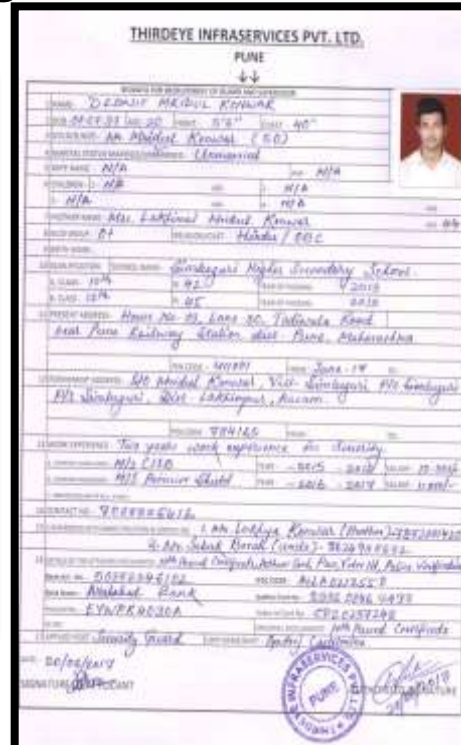
## Our USP





# Transparency

We maintain 100% transparency with our client in terms every aspect We submit all the details and documents (contains Bio data, Education certificate, ID Proof, Address proof, Photo, Joining letter, Medical certificate, Police verification) of our recruited guard for smooth functioning. Continue..



**Our USP**

**Commissioning Certificate**

Pune City  
Under the Rules of Private Security Agency (Rule 2006)  
 Registered vide G.O. Order - 102-2006-10404-14 (Reg. No. 104)  
 License No. 4061 / Other - 11 License No. 23075

**SPARTAN**  
 Security Training Centre

205, Ambedkar Chowdhury B, Plot No. 07, Sector - 10, Badliwadi, Navi Mumbai - 400 614  
 Tel. : 022-26108001 E-mail : spartan@spartan.com

Certificate No. 18575

This is to certify that DEBJIT KONWAR son / daughter / wife of MRIDUL  
 resident of S.No. 3/6 Bhoomkar Wasti Hinjewadi Pune  
 has completed the prescribed training for the engagement or employment as a Private Security Guard from 05 July 2017  
 till 25 July 2017 his signature is attested below.

Signature of the Certificate Holder \_\_\_\_\_

Signature of Issuing Authority \_\_\_\_\_

Place of Issue Navi Mumbai

Date of Issue 29 July 2017

Principal  
**AMALENDU PATTANAYAK**

Director  
**CAPT. K. K. RAJSEY (VETERAN)**

**Result - Sheet**

Sr. No.	Subject	Marks		Remarks
		Maximum	Obtained	
1.	Security	100	60	
2.	Fire Fighting	100	52	
3.	First - Aid	100	59	
4.	Physical Drill	100	66	
5.	Security Duties Practical	100	56	
6.	Disaster Management	100	57	
7.	Attendance <u>Adograte</u>	Total	600	Percentage <u>59%</u>
Final Remarks		<u>None</u>		
Per Picture		<u>An average Personality. Fit to be Security Guard</u>		
Location		<u>Pune</u>		
Date		<u>29 July 2017</u>		

Principal  
**AMALENDU PATTANAYAK**

Director  
**CAPT. K. K. RAJSEY (VETERAN)**

**OFFICE OF THE COMMISSIONER OF POLICE, PUNE CITY**  
 2, SADHU VASWANI ROAD, NEAR GENERAL POST OFFICE, PUNE - 411001  
 PHONE NO. (020-26208332), FAX NO. 020-26128103  
 Web site - punepolice.gov.in

**पुणे पोलीस**

Date - // 05/2017

**CERTIFICATE**

To,  
**Traveltime Car Rental Pvt. Ltd.**  
 105, 1<sup>st</sup> Floor, Astral Court,  
 B Wing Near Galkwad Petrol Pump,  
 Aundh, Pune-411007.

Subject :- Verification of character & antecedents of  
 Mr./Mrs./Miss :- Debjit Mridul Konwar.  
 R/o. S.No.3/6 Bhoomkar Wasti Hinjewadi Pune.

This is to certify that from the records it has not transpired anything  
 adverse against the person from 27/04/2016 to Till Date in this commissionerate.  
 This certificate is issued as per request of applicant Institution / Firm for the  
 purpose of Job.

(SATISH S. PATIL)  
 ACP SB - II, Pune City  
 For COMMISSIONER OF POLICE,  
 PUNE CITY.

**Our USP**



**THIRDEYE  
Infraservices Pvt Ltd**



To,  
Mr. Debajit Konwar  
Assam – 784178, India.

Date -20<sup>th</sup> Aug-17

Sub: - Letter of appointment/joining letter

Dear Mr. Debajit Konwar

With reference to your interview at our office on dated **20<sup>th</sup> Augst-17**. We are pleased to offer you the position of "Security Guard" and invite you to join THIRDEYE INFRASERVICES PVT. LTD. .

Your monthly salary will be 14500/- ( After deduction of required compliances)

The allowances, benefits and other terms and condition of your employment will be as per company policies referring minimum wages of Government and it might be change as applicable from time to time. If required your compensation will be reviewed in future as per company policy.

On joining the company you are responsible and accountable to follow the below terms and condition, which are related to your employment.

- During your joining you need to serve your all required documents. And Before completion of one month of your employment you need to submit Medical certificate, Police verification and training certificate to branch office. Otherwise if company will avail all these three documents then any applicable cost will be payable from your side.
- During period of work you are not permitted to take leave without permission of your officer/site in charge. In case, 5 days prior written application should come from your side or need to inform your officer to grant his permission.
- During your employment you cannot leave your job without giving resignation with serving 15 days of notice period, from the date of resignation. Without completing 3 month of employment your resignation will not valid.
- Once your resignation period will complete we will be required 20 days for full and final settlement of your accounts.
- You are responsible to follow the instruction of your officer and in - charge as per the SOP guideline.
- You can't not sale or buy company uniform from anywhere else. And you will always keep your uniform neat and clean. Respect your uniform should be your prime responsibility.
- During your office visit you need to come in company uniform or formal dress along with your issued ID.
- During your duty you should be well disciplined and alert. Also you will not involve in any argument with your subordinates, colleague, senior or office staff. Disrespect of your senior will not tolerate.
- You will not perform any activity during your employment which is harmful for our client and our company policy.

Branch Office : Mayur Trade Center Phase one - P207, Near Chinchwad Station Chowk, Chinchwad - 19 Pune, Maharashtra, India.  
Tel : +91 20 4630 2526, Email : [hr.pune@thirdeyemail.com](mailto:hr.pune@thirdeyemail.com)  
Head Office : Thirdeye InfraServices Pvt. Ltd., B-5, Somnath Chamber-15, Bakaji Carra Place New Delhi – 110066, Tel :- +91 11 2615 7674  
[www.ThirdeyeInfraservices.com](http://www.ThirdeyeInfraservices.com) [info@thirdeyemail.com](mailto:info@thirdeyemail.com)

**THIRDEYE  
Infraservices Pvt Ltd**



- Personally you will not involve in any kind of disputes, strike or any other issues. These types of activity will never be tolerated.
- You will always keep your integrity 100% towards your job, Organization, in charge and your officer.
- In case of any assistance you will follow the escalation matrix.
- You cannot perform any other employment during our association of employment.
- Internal transfer will be acceptable from your side without any excuse.

Above condition are applicable from day one of your employment and if your will found in breach of terms and condition. Then required action taken from company office will be acceptable from your side.

We welcome you aboard. The company looks for a long – term association with all its employees and expects the same from you.

Again congratulations and welcome to the THIRDEYE INFRASERVICES PVT.LTD. family.

**Signing of this letter will be assumed as acceptance of all terms and condition which is comes under our company policy...So read the above condition properly.**

Thanks,  
Authorized Signature & Stamp  
THIRDEYE INFRASERVICES PVT. LTD.

Name & Signature of Candidate for  
acceptance  
Date:-

Signature of Candidate

Branch Office : Mayur Trade Center Phase one - P207, Near Chinchwad Station Chowk, Chinchwad - 19 Pune, Maharashtra, India.  
Tel : +91 20 4630 2526, Email : [hr.pune@thirdeyemail.com](mailto:hr.pune@thirdeyemail.com)  
Head Office : Thirdeye InfraServices Pvt. Ltd., B-5, Somnath Chamber-15, Bakaji Carra Place New Delhi – 110066, Tel :- +91 11 2615 7674  
[www.ThirdeyeInfraservices.com](http://www.ThirdeyeInfraservices.com) [info@thirdeyemail.com](mailto:info@thirdeyemail.com)

# Our USP

# THIRDEYE INFRASERVICES PVT. LTD.

# Reports

## 1 - Site Visit Report ( Day & Night )

Our field officer do site visit on every alternate day and also he maintain a report duly signed by our client which leads the transparent and smooth operation.



THIRDEYE INFRA SERVICES PVT. LTD.  
SITE VISIT REPORT (DAY)

Date: \_\_\_\_\_  
Time: \_\_\_\_\_

Name of \_\_\_\_\_  
State of \_\_\_\_\_

Site Name/Address: \_\_\_\_\_ Dist: \_\_\_\_\_  
Code: \_\_\_\_\_

Client Name: \_\_\_\_\_ Designation: \_\_\_\_\_  
Department: \_\_\_\_\_ Purpose of Visit: \_\_\_\_\_

Remarks of \_\_\_\_\_

Remarks of client: \_\_\_\_\_

SIGN OF SI. SIGN OF BM. SIGN OF CLIENT



THIRDEYE INFRA SERVICES PVT. LTD.  
SITE VISIT REPORT (NIGHT)

Date: \_\_\_\_\_  
Time: \_\_\_\_\_

Name of \_\_\_\_\_  
State of \_\_\_\_\_

Site Name/Address: \_\_\_\_\_ Dist: \_\_\_\_\_  
Code: \_\_\_\_\_

Client Name: \_\_\_\_\_ Designation: \_\_\_\_\_  
Department: \_\_\_\_\_ Purpose of Visit: \_\_\_\_\_

Remarks of \_\_\_\_\_

Remarks of client: \_\_\_\_\_

SIGN OF SI. SIGN OF BM. SIGN OF CLIENT



**Our USP**

## 2. Client Feedback Report

We believe in self assessment that's why, Every quarterly we provide a client feedback report to our client to appraise and rate us in every aspect of our services to improve the quality and efficiency of our services which leads the strong and long term association with our client.

Branch Name:-		THIRDEYE INFRA SERVICES PVT. LTD.					Assessment Period	
		CLIENT FEEDBACK REPORT						
Unit ID	Name of the Customer	Current Month			Date			
Dear Sir/Madam,								
We thank you for giving us the opportunity to serve you and appreciate your patronage. We are keen to be certain about meeting your expectations. To serve you better, please rate us on our recent service delivery. Thanks.								
Sl. No.	Parameters	Service Delivery Rating Scale*					Reason for Poor (2) / Unsatisfactory (1) rating	
		5	4	3	2	1		
1.	Maintenance of strength							
2.	Appearance: Security Personnel (Turnout)							
3.	Proficiency in duty procedures							
4.	Communications skill of security personnel							
5.	Quality of On-site training conducted							
6.	Response to your query / feedback / complaint							
7.	Individual attention you received from us.							
8.	Escalation Made Communicated							
9.	Meeting with SM/SH regularly							
10.	Support from Corporate CRM							
<b>Overall Rating =</b>								
Positive Aspects of THIRDEYE SERVICE Services :								
Would you be recommending us for your new business? (Y/N)								
Remarks by Client Representative :								
Appreciative work done by security personnel						Client Representative : Name :-		
						Designation:-		
						Tel No:-		
						(Signature & Stamped)		
Action by Branch Head/SH :						CRM :		
						Designation:-		
<small>* Rating Scale : 5=Very Good, 4=Good, 3=Satisfactory, 2=Poor, 1=Unsatisfactory</small>								

**Our USP**



### 3. Weekly Activity Report

The weekly activity report will be maintain by assignment manager/Site supervisor or Field officer to submit at branch office. It includes a complete operations overview of the previous week, and it work as a basic management tool between the operations director and the assignment manager. Also this report includes the quality control reports and audits.

### 4. Welfare Of Guards

Welfare of guards is our first priority. Because They are the first face of our Organisation and they

Leads happy and satisfied customer.

**Our USP**





# Our Valuable Clients



# Our First Representative

THIRDEYE INFRA SERVICES PVT. LTD.



**THANK YOU SO MUCH FOR YOUR VALUABLE TIME**

**LETS COME TOGETHER TO BE THE BEST**

**THIRDEYE  
INFRA SERVICES PVT  
LTD**

**For More Info You May call Us At +91 11 2616 7674,+91 20 4630 2626,+91 7722 080 696**